

Wash & Care Instructions  
Wool felt

**HEY-SIGN**

**Dear customer,**

Wool felt from HEY-SIGN consists of 100% pure new wool without chemical additives or recycled textiles which is documented by the well-known Woolmark label.

As to wash & care – wool felt is an unproblematic material. The proportion of natural wool fat and the density of the material prohibit a quick penetration of dirt.

On the following pages we would like to give you – assorted according to product segments – some precious hints for the wash & care of our products.

REINE SCHURWOLLE

PURE NEW WOOL



WOOLMARK

## Tableware of 3 mm, 5 mm and 8 mm wool felt:

### **Dry-cleaning:**

Principally dry-cleaning is possible for all thicknesses.

### **Hand wash (recommended):**

You take the placemat (as an example) and clean it under the shower or in the bath tub. For this you can take a soft brush in combination with a shampoo or a wool wash detergent. After completely rinsing the soap liquor from your items – you should lay the sets or coasters flat on a towel and leave them drying. Light steaming afterwards flattens the surface of the felt.

Please note to use only fat replenishing soaps, as shampoos or wool wash detergents, when cleaning the felt products to avoid a reduction of the natural fat content of the wool. The wool fat in your felt products has the effect of a natural dirt protection as it prohibits liquids to penetrate the material.

### **Washing machine:**

There you have to be careful. Principally choose the wool wash programme with a reduced or better no spinning cycle and take a wool wash liquid. After washing, lay it flat on a towel. A light steaming with the iron afterwards is recommended here as well.

If you clean the placemat regularly in the washing machine you will note the following changes:

- A placemat size 45 cm x 35 cm will shrink approx. 1 cm.
- By the movement in the trammel, square products get disfigured edges as if they were rounded by a small radius.
- Round products often show a light rounding of the edges.
- Surface of the material looks a bit more wrinkly compared to new pieces.

All this does not lead to the product being destroyed, however, you should know about the changes. If you do not like the above changes, please avoid the cleaning in the washing machine!

Please take note that the above changes are unavoidable when using the washing machine and, thus, are no reason for complaint.

### **Tableware of 2 mm wool felt:**

Please only dry-clean them as the material is too sensitive for hand or even machine wash.

### **Seat cushions of 5 mm wool felt:**

Seat cushion of 5 mm wool felt can be washed by hand uncomplicatedly (please see explanation before).

2- or 3-layer cushions with foam filling should not be soaked completely as they would take quite long to dry.

### **Seat cushions of 2 mm wool felt:**

Seat cushions manufactured from the 2 mm material (e.g. cushion Frisbee) should only be dry-cleaned.

### **Seatings:**

The covers of our seatings – such as QUART – are always manufactured as slip covers which on the bottom are fixed with the help of a velcro-fastener. This way the slip cover can easily be taken off for cleaning purposes.

Covers of 2 mm felt should be dry-cleaned only.

If the 3 mm material is used for the slip-covers you can clean it manually (please see before) although, without doubt, the more convenient way is dry-cleaning. If you clean the slip cover yourself, please take care to dry them wrinkle- and bend-free.

## **Cushions:**

Generally these are manufactured in the 2 mm material and thus should only be dry-cleaned. The cover of all cushions can be taken off – either by a velcro-fastener (e.g. Duo or Uno), a zipper (e.g. Lily), or by stacking (e.g. Pai).

## **Carpets:**

### **Wash & care:**

For the normal wash & care it is sufficient to regularly Hoover the carpet with a good vacuum cleaner which, at its best, consists of rotating brushes.

As the surface of our wool felt is – contrary to velour, tufted or knotted carpets – very smooth and a deep penetration of dirt is hardly possible; dirt sits only on the surface and can easily be removed.

### **Cleaning:**

Due to its size, it is normally rather exhausting to clean carpets yourself – which is, however, generally possible. Should the carpet have a grey tone over the course of the years as a dirt film has appeared on the whole surface, the cleaning can be done by yourself by using a soft brush of natural fibres and best the detergents of the company Jeikner. Please also take note of

the individual care instructions of the detergents you make use of.

If you prefer to have it cleaned, you should search for a qualified carpet cleaner. A first step could be to call the company of Jeikner who can make the contact to skilled partner companies.

### **Spot remove:**

We can recommend the detergents of the company of Jeikner as they are very effective and clean softly but fat-replenishing at the same time.

### **Room dividers:**

They can be hoovered to remove possible dust. For removing stains you can use the spot remover of the company Jeikner. You can, of course, also remove the covering of the frame and have it cleaned.

### **Bags:**

Felt bags of 3 and 5 mm material should only be washed by hand which means: careful brushing under the shower by using wool washing liquid or a shampoo.

Leather parts should preferably not get wet.

Before drying you should take care that you have the bag in its original form. To do so, you probably take a towel and stuff the bag accordingly. This is recommended as wet felt bags are like wet felt hats. They keep the shape in which they are dried.

On the surface of the bags once and a while the phenomenon of pilling occurs, i. e. small wool beads or fluff balls show up. This preferably occurs if the bag is worn on woollen textiles and wool rubs against wool. Persistent pilling is best to be removed with a fluff ball shaver which you use for woollen sweaters, too. Light pilling or fluffing can easily be removed with a fluff ball roller. Very often it is sufficient to thoroughly Hoover it.

### **Recommended cleaning detergents:**

Jeikner GmbH  
57223 Kreuztal  
Germany  
[www.jeikner.de](http://www.jeikner.de)

Tel: +49/(0) 27 32/55 33-0  
Fax: +49/(0) 27 32/76 94 43

We wish you long-lasting fun with your HEY-SIGN products.  
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